



Chronic Care Management Services

As your primary care provider, I have identified you as a patient that could benefit from Chronic Care Management Services at Salem Clinic.

Chronic Care Management is a critical primary care service that contributes to better patient health, care delivery and health outcomes.

These Chronic Care Management services are provided by experienced Nurses, outside of your normal face-to-face office visits, and focus on advanced primary care characteristics like:

- Building an ongoing relationship with a designated Care Coordination Nurse
- Sharing a copy of your care plan and health goals after the nursing outreach phone call
- Providing additional education related to your health
- Improved access to helpful resources
- Support in achieving your health goals related to your chronic diseases
- Proactive coordination of your preventive care needs
- Ensuring regular follow-up visits and tests occur with me, your primary care provider, as well as any specialists you are seeing

After reviewing your medical history, I feel this is an additional service that would help support your healthcare needs.

This is not a required program; you can choose to opt in or out at any time.

Chronic Care Management services can only be provided by one practitioner at a time during a calendar month. If you are already receiving these services through another office, please let one of the nurses know.

Please understand that co-insurance, co-pays and deductibles may apply to these nursing Chronic Care Management services, so you may be billed for this outreach in addition to any visits with me. I recommend that you check with your insurance company regarding your personal benefits, if this is a barrier to participation.