

Chronic Care Management Services

As your primary care provider, I have identified you as a patient that could benefit from Chronic Care Management Services at Salem Clinic.

Chronic Care Management is a critical primary care service that contributes to better patient health, care delivery and health outcomes.

These Chronic Care Management services are provided by experienced Nurses, outside of your normal face-to-face office visits, and focus on advanced primary care characteristics like:

- Building an ongoing relationship with a designated Care Coordination Nurse
- Sharing a copy of your care plan and health goals after the nursing outreach phone call
- Providing additional education related to your health
- Improved access to helpful resources
- Support in achieving your health goals related to your chronic diseases
- Proactive coordination of your preventive care needs
- Ensuring regular follow-up visits and tests occur with me, your primary care provider, as well as any specialists you are seeing

After reviewing your medical history, I feel this is an additional service that would help support your healthcare needs. This is not a required program; you can choose to opt in or out at any time.

Chronic Care Management services can only be provided by one practitioner at a time during a calendar month. If you are already receiving these services through another office, please let one of the nurses know.

Please understand that co-insurance, co-pays and deductibles may apply to these nursing Chronic Care Management services, so you may be billed for this outreach in addition to any visits with me. I recommend that you check with your insurance company regarding your personal benefits, if this is a barrier to participation. Insurance plans can vary; however, the majority of our patients receive this valuable service for no additional cost to them. Should you need them for your inquiry with your insurance company, the CPT codes for Chronic Care Management services are 99426 and 99490.